

Information Letter regarding the Novel Coronavirus (COVID-19)

Dear Customers, Dear Business Partners,

Based on the current situation, we would like to inform you about our assessment concerning the effects of the spread of the Coronavirus (COVID-19).

From both a human and a business perspective, we are looking at the spread of the virus with concern and sympathy. At the moment we cannot foresee what long-term effects we will face or how long the virus will continue to spread.

At present, our delivery capacity is not affected in any way. Due to proactive planning, we have manageable supply chains and, based on our current state of knowledge, the continued availability of our products is guaranteed. However, the press and reports from the Federal Foreign Office and the Robert-Koch-Institute indicate that the virus is continuing to spread all over the world.

In the future, negative impacts beyond our control may occur in the area of goods traffic (e.g. freight, border traffic, etc.) or concerning our own suppliers.

We therefore ask you to kindly pass on to us, as early as possible, any anticipated needs or restrictions in the acceptance of our products (please inform your usual NGK SPARK PLUG EUROPE contact) and in order to ensure smooth supply, even if the situation worsens.

We will continue to closely monitor developments and the news surrounding the virus in order that we can react as quickly as possible. Should a change in circumstances relating to the virus affect our products and / or their availability, we will inform you promptly.

Thank you for your understanding and cooperation.

Mit freundlichen Grüßen / Best regards



Damien Germès
(Geschäftsführer)

NGK SPARK PLUG EUROPE GmbH